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KLAARSTROOM
HOTEL

Welcome

Thank you

for choosing to stay with us and we sincerely hope that you enjoy your stay in our tranquil hamlet.

Enclosed in this booklet are a couple of guidelines and information to ensure that you get the most out of your stay.

Klaarstroom Hotel is one of the most historic buildings in the area. Originally opened as a hotel in 1874, and later briefly operating as a general dealer, it has been lovingly renovated and restored to reflect its former glory days.

Klaarstroom gets its name from the 'clear stream' that runs past the town, where farmers washed their wool before travelling through Meiringspoort to Mossel Bay's bustling harbour, from where they shipped their precious cargo to foreign shores. As with all old buildings, there are quirks and kinks, like sash windows sticking and floorboards creaking. We ask that you see these for what they are; stories being told of its long history of hard work and an eagerness to hold on to the building's days of yore for as long as possible.

The hotel is owned and operated by Fire Island Eco Retreats, which has a passion for off-the-beaten-track destinations. Our roots are firmly cemented in sustainability, community upliftment, and eco-consciousness.

The vast majority of our staff have been recruited from the local community and we believe in upskilling, rather than importing skills, and as such, we appreciate your patience with some of our staff who are still undergoing training.

Below, you will find information to ensure an enjoyable stay with us, but please feel free to get in touch should you require additional assistance or advice.

General rules and information:

No smoking inside any of the rooms or indoor spaces. Not even a quick one, or hanging out the window. You may only smoke outside the building or by the 'braai' area - and please be considerate and make use of the ashtrays to dispose of your cigarette butts and used matches.

Environmentally friendly: We endeavour to be kind to our environment and save energy wherever we can. Use the electric heaters, electric blankets, lights, appliances, and air conditioning units only when needed, and ensure they are switched off whenever leaving the room.

- The bathroom amenities are all biodegradable and of high quality, and we welcome you to use them. *Please do not take them home with you.* If you love the products as much as we do, you are welcome to enquire at reception where we have products for sale.

All proceeds from products sold go towards our conservation efforts.

You can view more items for sale, and read more about our conservation and community projects, at www.fireislandconservation.com

- We make use of a septic tank system, so *please do not flush anything except toilet paper down the toilet.*

- Being avid conservationists, we try to use as little single-use plastic as possible and we encourage you to do the same. Although our water does have a distinct Karoo flavour, it is 100% safe to drink and we supply you daily with fresh drinking water in our reusable glass bottles. *Please do not remove the glass bottles from the rooms.*
- Please use water sparingly. The Karoo has abundant space and fresh air, but not water. We make use of filtered rainwater and borehole water but use municipal water as a backup, which is scarce at times.
- We are establishing a working garden and some of our trees already bear fruit. Our guests can help themselves to fallen fruit from the trees, however, we ask that you refrain from picking fruit and walking through our vegetable and herb patches.

Safety & Security: We are blessed to live in an area with a low crime rate but there are still opportunists around, so please don't leave personal belongings unattended in public spaces. It is safe to sleep with the windows open, and cars are safely parked on the street in front of the hotel, but we encourage you to remove all valuables from vehicles.

The swimming pool and other facilities are for guests' enjoyment, but please keep an eye on children.

Noise: Please respect our other guests and neighbours - we have to live next to them year-round! Keep loud music and noises to a minimum and no noise after 11 pm.

TV: To fully enjoy the Karoo-peace, our rooms are not fitted with TVs but there is a TV with satellite in the bar area for guests wishing to enjoy sports or other programs.

Shopping: Next to the hotel is our local general dealer, should you need any basic items, but our closest town is De Rust, which is a 20-minute drive through Meiringspoort. For the more serious shopping enthusiasts, a 40-minute drive to Oudtshoorn is recommended.

Prince Albert, with a variety of antique shops, boutique stores, curios, and other delightful gems, is also about 40 minutes from Klaarstroom.

WiFi: The hotel is equipped with WiFi, available in all the public spaces, however, reception is strongest in the bar and lounge areas. Reception is limited in our remote Karoo-corner and, although we are working on a solution, we currently do not have high-speed internet suitable for downloading movies.

The username is: **PAW@KlaarstroomHotel** The wifi password is: **KHotel!21**

Housekeeping: We always strive to provide you with a home away from home. As an eco-hotel, to keep our carbon footprint low, we kindly ask that you also consider towels and linens only to be washed as often as you would at home. This practice saves a significant amount of water and energy, and lightens our impact on the environment. Our team will change your towels and bedding every three days unless otherwise asked. We thank you for your support.

The Fat Fig: Our restaurant is open 7 days a week, and we offer breakfast, tea, and lunch. Dinner is by pre-arrangement only.

Please let our staff know in advance if you have any food allergies or preferences.

We offer a delicious Sunday Lunch, which we encourage guests to pre-book to ensure availability.

Our bar is also open 7 days a week.

Restaurant hours: Monday to Saturday- 08:00 to 20:00

Sunday and public holidays- 08:00 to 17:00

Bar hours: Monday to Thursday- 11:00 to 20:00

Friday and Saturday- 11:00 to 23:00

Sunday and public holidays- 11:00 to 17:00

What we recommend:

Dining

De Rust:

- [Pluim Restaurant](#)
- [Ray's Coffee Shop](#)
- [Cafe Rust](#)
- [Trading Post](#)

Prins Albert:

- [The Lazy Lizard](#)
- [O for Olive](#)
- [Swartberg Hotel Restaurant](#)
- [La-di-dah Coffee Shop and Farm Stall](#)

Oudtshoorn:

- [Jemima's](#)
- [Nostalgie](#)
- [Buffelsdrift Game Lodge Restaurant](#)
- [Black Swan Restaurant](#)

Activities

- [Meiringspoort Waterfall](#)
- [Stompdrift Dam](#)
- [Route 62](#)

De Rust:

- [De Rustica Olive Farm](#)
- [Klein Karoo Horse Adventures](#)

Prince Albert:

- [The Showroom Theater](#)
- [Fransie Pienaar Museum](#)
- [Gay's Guernsey Dairy](#)
- [Swartberg Pass](#)

Oudtshoorn:

- [Cango Caves](#)
- [Wilgewandel Holiday Farm and Restaurant](#)
- [Buffelsdrift Game Lodge](#)

We sincerely hope you enjoy your stay with us and return again soon! If there are any uncertainties or queries, please don't hesitate in contacting us at any time.

The Klaarstroom Team

Reception: 084 576 7633
info@klaarstroomhotel.com

Visit www.fireislandecoretreats.com to view our other properties and experiences.

Remember to rate us on TripAdvisor!

EMERGENCY NUMBERS

Police: 023 541 8000

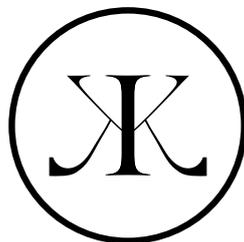
Ambulance: 10177

ER 24 Ambulance (private): 083 454 1175

Oudtshoorn Provincial Hospital: 044 203 7200

Oudtshoorn Medi Clinic: 044 272 0111

Fire & Disaster Services: 023 414 8100



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